



# KWAME RAOUL

Illinois Attorney General  
Consumer Fraud Bureau

500 South Second Street  
Springfield IL 62701  
(217) 782-1090

100 W. Randolph Street  
Chicago IL 60601  
(312) 814-3000

TTY: (877) 844-5461  
www.IllinoisAttorneyGeneral.gov

## CONSUMER COMPLAINTS ONLINE SUBMISSION FORM

### COMPLAINANT

Name

Address

County

Phone (Daytime)

Phone (Evening)

Email Address

Senior Citizen No

Veteran No

Service Member No

### NAME OF SELLER/PROVIDER OF SERVICE

Name City of shelbyville  
Address 170 east main street  
Shelbyville IL 62565

Phone (217)774-5531x

Website

Complained to company? Yes

Person City council  
Phone (217)774-5531x

### ADDITIONAL SELLER/PROVIDER OF SERVICE

Name City of Shelbyville, Council members  
Address 170 East Main  
Shelbyville IL 62565

Phone (217)774-5531x

Website

Complained to Company? Yes

Person Jeff Johnson  
Phone (217)774-5531x

### TRANSACTION INFORMATION

Transaction Date 2022-02-03

Signed a contract? No

Product was advertised? No

Total cost \$100.00

Amount paid to date \$200.00

Method of payment Check:

Transaction Location By mail:

Registered a dispute with the credit card company No

### COMPLAINT DESCRIPTION

This has been mentioned to Jeff Johnson, Mayor of Shelbyville in an open council meeting about having independent audits done. A church in Shelbyville is being charged for a 2 inch meter for many years, and they only had a 1 inch meter, roughly \$100 a month difference. The lead who runs the water office is the mayor's sister, which is suspicious because they were made aware of it, but have made no effort to reimburse them for the many dollars that have been paid in the past for the wrong size meter. The water department lead has altered meter readings for years. Since this is done by the mayor's sister, no action is taken. This is just the tip of the iceberg, if somebody will contact me, I will be glad to expound further details. An independent audit would probably find many such inaccuracies.

### REQUESTED RELIEF

Justice to correct corrupt local organizations.

**NOTIFY BUSINESS:** Please do not send this complaint to the business.

By filing this complaint, I hereby give the business complained about my consent to communicate, including disclosure of non-public personal information, with the Office of the Attorney General about any and all matters connected with this complaint.

### OFFICE INFORMATION

Reference Number

Date Submitted:

OAG Office:

Language:

Print Date

OAG2022-000105859

Mar 23, 2022 4:31 PM

SPI

English

Mar 25, 2022 8:30 AM



**OFFICE OF THE ATTORNEY GENERAL**  
STATE OF ILLINOIS

**KWAME RAOUL**  
ATTORNEY GENERAL

May 11, 2022

Shelby County States Attorney  
301 E Main Street  
Shelbyville, IL 62565

Re: City of Shelbyville  
File No: 2022-CONSC-00147403

Dear Sir/Madam:

The Consumer Protection Division of the Attorney General's Office has received a complaint concerning a company which appears to fall under your jurisdiction. A copy of the complaint is enclosed for your review.

Thank you for your cooperation and assistance.

Sincerely,

ATTORNEY GENERAL  
State of Illinois

*Ashli Murray*

Ashli Murray  
Citizen's Advocate  
Consumer Protection Division  
217-557-7230

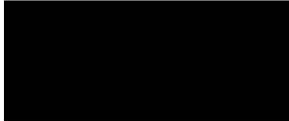
Enclosure



OFFICE OF THE ATTORNEY GENERAL  
STATE OF ILLINOIS

**KWAME RAOUL**  
ATTORNEY GENERAL

May 11, 2022



Re: City of Shelbyville  
File No: 2022-CONSC-00147403

Dear [REDACTED]:

The Consumer Protection Division of the Attorney General's Office has received your recent complaint. The matter you described appears to fall under the authority of the agency named below. Therefore, we have sent your correspondence to that agency for its review.

Agency: Shelby County States Attorney  
301 E Main Street  
Shelbyville, IL 62565

Sincerely,

ATTORNEY GENERAL  
State of Illinois

*Ashli Murray*

Ashli Murray  
Citizen's Advocate  
Consumer Protection Bureau  
Ashli.Murray@ilag.gov  
217-557-7230

Enclosure(s)