AUXILIARY OPERATIONS

JANUARY 22, 2015

College of DuPage

1

Auxiliary Operation Defined

ICCB Definition:

- Established by Section 3-31.1 of the Public Community College Act.
- Accounts for college services where a fee is charged to students/staff and the activity is intended to be self-supporting. Each enterprise/service should be accounted for separately using a group of self-balancing accounts within the fund. Examples of accounts in this fund include food services and student stores.

College of DuPage / GAAP Definition:

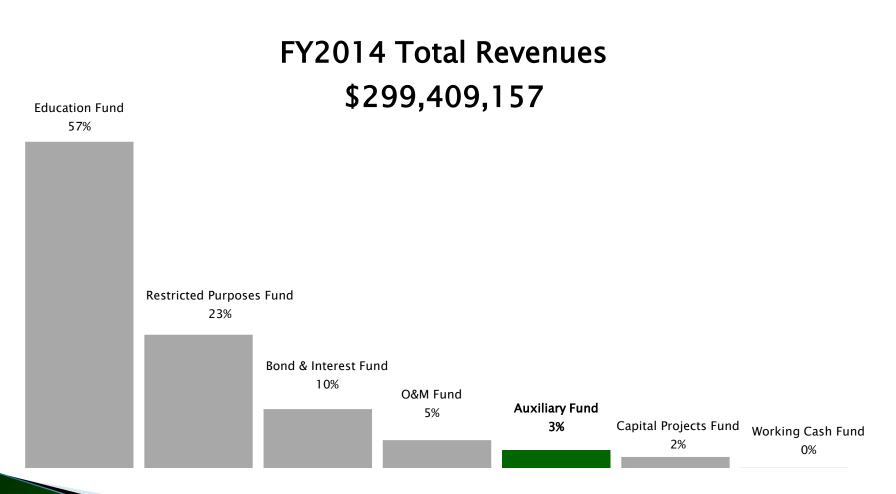
 The Auxiliary Enterprise Fund is used to record revenues and expenses related to providing services to students, faculty, staff, and the general public for which a fee is charged that is directly related to the service provided. The intent is that this fund be self-supporting and that any fees will cover the costs of the services.



Auxiliary Re-evaluated

- During FY2012, the Financial Affairs Department reviewed all auxiliary operations and found that many did not meet the definition of an auxiliary business.
- Based on this review, 128 auxiliary units were identified that did not meet the ICCB and GAAP definitions. The purpose of the 128 operations identified were either for education, student services, or a support function of the College, not an operation intended to be self-supporting.
- On July 1, 2012, 83 of the identified operations were inactivated because they were no longer used; 32 were transferred to the Education Fund; and 13 were transferred to the Agency Fund.

Auxiliary Fund Revenues Constitute 3 Percent of Total College Revenues



Auxiliary Operations is Primarily Comprised of Seven Business Units

| | Revenues | Expenses | Sur | plus/(Deficit) |
|-----------------------|----------------------|------------------------|-----|------------------------|
| Continuing Education* | \$ 8,300,018 | \$ 9,360,986 | \$ | (1,060,968) |
| Radio Station* | 1,866,600 | 1,658,706 | | 207,894 |
| Bookstore | 1,039,265 | 11,919 | | 1,027,346 |
| MAC Arts Center | <mark>862,477</mark> | <mark>1,023,522</mark> | | <mark>(161,045)</mark> |
| Waterleaf | 798,759 | 1,335,608 | | (536,849) |
| Food Service | 209,645 | 42,168 | | 167,477 |
| Chaparral Fitness | 69,476 | 104,604 | | (35,128) |
| Total | \$ 13,146,240 | \$ 13,537,513 | \$ | (391,273) |

FY2014

*Financial data includes Education, Auxiliary, and Restricted Fund activity

• Like other colleges, COD subsidizes Auxiliary Operations because of the benefits they provide to the students and broader community.

Benefits of Auxiliary Units

- Enrich Cultural Vitality of the Community
- Promotes the Arts
- Allows Community to Enjoy the Arts and Dining Options
- Aids in Marketing COD to the Community
- Fosters support of College
 Foundation
- Provides consulting services to small businesses
- Provides Job Training and Professional Development
 opportunities for Adults

- Offers Child Care Services for working parents
- Supports Training of Local Law Enforcement
- Provides Lifelong Learning Institute for community members age 50 and over
- Enhances Adult learning
- Provides Amenities to Students to Enhance their College Experience
- Promotes Enrollment Growth by bringing community members on campus
- Provide Essential Services to Students

McAninch Arts Center (MAC) Mission



- The mission of the McAninch Arts Center is to foster enlightened educational and entertaining performance opportunities, which encourage artistic expression and engagement, establish a lasting relationship between people and art, and enrich the cultural vitality of the community.
- Last year about this time we re-opened after completing a \$35 million renovation of the performances spaces and three floors of academic labs and studios, which closed the Center for two years. The facilities and funding allow the MAC to host about 261 events and 80,000 people per year.
- The MAC hosts, on average, 5.1 public performances, 1.6 arts programs, 2.2 rental events, 10.25 rehearsals and one non-art college department use each week. Including rehearsals and techs, the new MAC presents 2.5 scheduled events per day, seven days a week, 52 weeks a year.

The MAC is...



MAC Spaces

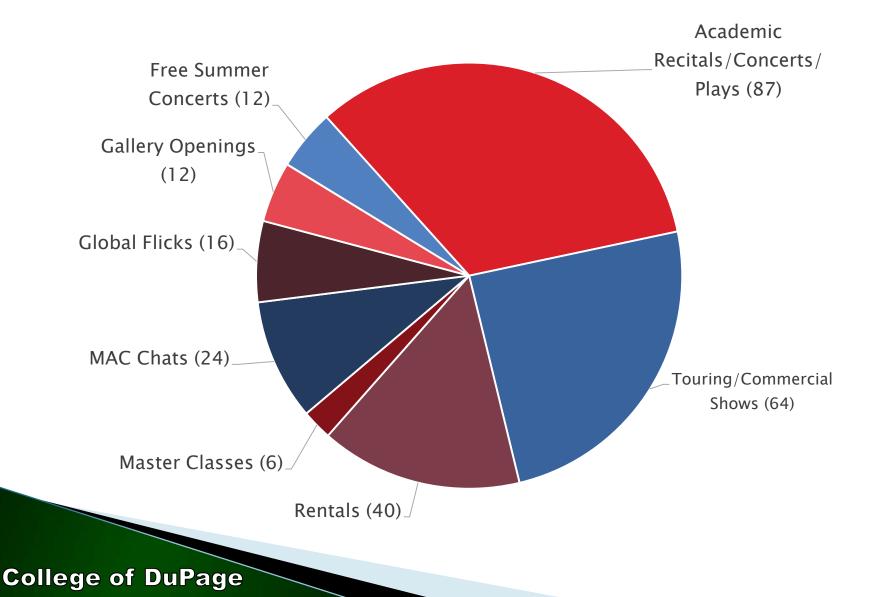
- Belushi Performance Hall 780 seats, each with a spectacular view of the stage
- Playhouse Theatre (formerly Theatre 2) 186-seat hall, offers an intimate experience
- Studio Theatre a "Black Box" theatre space with flexible seating for up to 70 audience members that can be reconfigured to suit the needs of each production
- Cleve Carney Art Gallery a 90-by-25 foot space dedicated to year-long visual art exhibition.
- Wings Student Art Gallery
- All-new Lakeside Pavilion an expansive outdoor space that features a Patio Amphitheatre stage, lush lawn, and capacity for approximately 2,000 people

Over 8,000 guests attended the various free entertainment options over the course of last summer.



The MAC Serves 75% of MAC Programming Serves Academic Programs





How the MAC Impacts DuPage County



- Increases livability rankings of the County
- Fuels the local economy According to Americans for the Arts, with every ticket purchase there is an average of \$24.60 per person in ancillary spending (restaurants, gas, child care, transportation). Based on our conservative estimate of 80,000 people coming to the MAC annually, that equals \$1,968,000 in ancillary revenue each year for DuPage County businesses.
- In a 2014 Arts Study by the DuPage Community Foundation, COD was mentioned most frequently as "a central hub with accessibility to everyone and the promise to be a greater cultural focus for the County."



A New Strategy for The MAC

Maximized Revenue Opportunities

- New Strategic Marketing
 - Press coverage on television, newspapers, and social media
 - New MAC Website
 - Targeted mailing list with expanded reach
 - Carol Fox outside marketing/PR firm hired to brand and build awareness of the MAC as a first-class entertainment venue

Improved, Full-Service Experience

- 80 amazing, engaged volunteers
- **Expanded concession sales** (popcorn, snacks) to maximize ancillary income to meet **133% increase** in revenue goal (\$70,000 FY15 from \$30,000 FY12).
- Implemented a **POS system** and patron **credit card payment option**.
- Rentals Revamped rental process and on target to meet 35% increase in rental sales goal (\$202,000 FY15 from \$150,000 FY12).

How are we doing?

For the first time in years, the MAC is poised to exceed budget.

MAC: Strategic Planning and Programming



- Modified performance programming increase profit margins, maintain artist expenses
 - More family shows, comedy, mainstream, bigger names, and acts that appeal to college students
 - Strategic programming of dates/times (i.e. New Philharmonic New Year's Eve concerts)

Free Lakeside Summer Outdoor Concert and Movie series

 attracted over 8,000 community members and tax payers to the campus for the first time in a unique and memorable experience and offered them the opportunity to engage with the college

Implemented strategies to increase student and community engagement

- Gave 300 tickets to admissions to support their recruiting efforts
- Offered a new student ticket discount: 20 half-price tickets for any performance
- Donated over 622 tickets to 74 organizations for community based 501(c)(3) fundraising events
- Added Cultural Arts fundraising focus annual MAC Gala and Cultural Arts Fundraiser

Strengthened the financial position of New Philharmonic

- Increased funding through additional grant opportunities and donor solicitation
- Revised programming to grow attendance (ticket revenue), build new audiences, and reduce operating expenses.
 - added a third New Year's Eve performance and grossed a record-breaking \$100,000 in one night
 - introduced thematic programs like Oktoberfest, featured in Lakeside Summer Outdoor series.

Created synergies between MAC, WDCB Radio, Waterleaf Restaurant, Inn at Water's Edge

Promoting one another's core business and generating revenue for MAC's auxiliary operation

MAC subscriber base has increased from 433 to 750

(FY14 to FY15)

MAC Engages Students



- Exclusive offers for College of DuPage students:
 - 20 half-price tickets to every touring show
 - unlimited \$10 tickets to every New Philharmonic performance
- 6 master classes
- Free international film series
- 300 free tickets to prospective students
- 1000 College of DuPage students perform on our stages annually
- College Theater's A Christmas Carol had record-breaking sales in 2014 (2,476 tickets sold)
- Starting in the Fall 2014 semester, \$250,000 of student activity fees was allocated to the MAC to enhance the student experience. This has afforded over 1,700 students access to professional world class theatre events so far this season. Prior to this year, less than 300 COD students attended shows at the MAC each year.
 - 193 regular student tickets (\$2 off)

FY2015 Budgeted Student Activity Fee Revenue

- 1,438 half-price student tickets
- 150 student New Philharmonic tickets (\$10)

1,781 SUBSIDIZED STUDENT TICKETS SO FAR THIS SEASON

College of DuPage

13

MAC \$250,000

12%

Since 2009, the amount of funding the College provides to the ***** MAC has decreased substantially.



| Summary of Revenues, Expenses and Surplus (Deficit) FY2008 through FY2014 | | | | | | | | | | |
|--|-------------------------|------------|-------------|-------------|-------------|-------------|-------------|--|--|--|
| | FY2014 | FY2013 | FY2012 | FY2011 | FY2010 | FY2009 | FY2008 | | | |
| Revenues | \$ <mark>682,977</mark> | \$ 436,815 | \$1,469,199 | \$1,522,198 | \$1,746,040 | \$1,367,040 | \$1,572,320 | | | |
| Expenses | 1,023,522 | 777,912 | 1,987,065 | 1,874,896 | 2,345,356 | 2,237,830 | 2,188,381 | | | |
| Revenues Over/(Under) Expenses | (340,545) | (341,097) | (517,866) | (352,698) | (599,316) | (870,790) | (616,061) | | | |



MAC's Six Months Results Snapshot mac

FY2015 as of December 31, 2014

| | Year-to-Date, December 31 | | | | | | | | | |
|--------------------------------|---------------------------|------------|--------------|---------|--------------|-----|--------------|--|--|--|
| | | | FY2015 | Prior Y | ear Variance | Bud | get Variance | | | |
| | FY2015 | FY2014 | Budget | Fav | r / (Unfav) | Fa | v / (Unfav) | | | |
| Revenues | \$ 1,046,791 | \$ 278,094 | \$ 1,295,050 | \$ | 768,697 | \$ | (248,259) | | | |
| Expenses | 968,385 | 347,222 | 1,471,491 | | (621,163) | | 503,106 | | | |
| Revenues Over/(Under) Expenses | 78,406 | (69,128) | (176,441) | | 147,534 | | 254,847 | | | |

• Through the first half of FY2015, the MAC is operating at a slight profit, while traditionally always operating at a loss.



McAninch Arts Center (MAC)



Revenues & Expenses by Product Line:

| | FY2015 * through 12/31/14 * | | | | | | | | | |
|------------------|-----------------------------|-----------|----|----------|-------------------|-----------|--|--|--|--|
| | | Revenues | | Expenses | Surplus/(Deficit) | | | | | |
| MAC Touring | \$ | 728,546 | \$ | 548,665 | \$ | 179,881 | | | | |
| New Philharmonic | | 202,390 | | 147,695 | | 54,695 | | | | |
| MAC Operations | | 68,113 | | 234,561 | | (166,448) | | | | |
| MAC Rental | | 47,633 | | 18,855 | | 28,778 | | | | |
| Friends of MAC | | 109 | | 18,609 | | (18,500)_ | | | | |
| Buffalo Theatre | | - | | - | | _ | | | | |
| Total | \$ | 1,046,791 | \$ | 968,385 | \$ | 78,406 | | | | |

waterleaf



- Waterleaf Restaurant opened October 3, 2011.
- The dining room has a seating capacity of 130. The outdoor patio can host 60-150 people during warmer weather.
- Restaurant built as part of educational specifications from the Faculty.
 - Operated 2 days a week as a learning lab for students.
 - Since the learning lab would sit idle on the other days, the College decided to make use of this space by operating a commercial restaurant the remaining 5 days a week.
 - Adds additional value as a marketing tool for the College.



Award for the West Suburbs for 14 months successively, with an average rating of 4.7 stars.

This Phil Vettel of *Chicago Tribune* gives Waterleaf 3 out of 4 stars.

CRAIN'S Crain's Chicago Business gives Waterleaf 3 out of 4 stars.



Yelp Elite rated Waterleaf 5 stars.



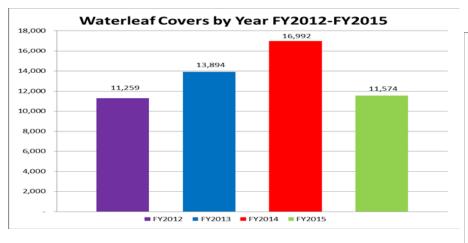


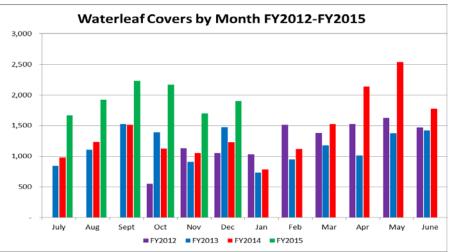
Restaurant industry statistics:

- About one in four restaurants close or change ownership within their first year of business. Over three years, that number rises to three in five.
- A restaurant in its first year of business will likely earn a profit of <u>0%</u>.
- Generally, the more high-end the restaurant is, the <u>lower</u> its profit-to-operation cost ratio. A high-end restaurant has expenses that a basic, family-oriented restaurant does not, like fine tablecloths/linens and higher wages. As a result of these added overheads, and the higher wages that they are expected to pay employees, high-end restaurants earn, on average, a profit margin of just 8%.
- Restaurants that serve alcohol earn a far larger profit margin than those that do not, simply because there is such a high markup on alcohol products.
- All restaurants earn the highest profit margins on their beverages.
- Typically, a cup of soda costs 20 cents per serving, while tea and coffee cost five to seven cents per serving. The markup ranges from 300% to 600%, and carries the lowest cost. Alcohol has a similar markup. Wine has a relatively low price per glass, which is marked up between 200% and 600% depending on the type of restaurant and the wine label.



- New restaurants take time to break even and become profitable. The industry standard is 2-3 years.
- Waterleaf has been open for just over 3 years and financial results are showing improvement.
- As of December 2014, the Waterleaf served 11,574 customers, compared to 7,125 in the respective prior year period—an increase of 62%.





FY2014 Performance

| | FY2014 | FY2013 | FY2012 * | | |
|-------------------|--------------|--------------|--------------|--|--|
| Revenues | \$ 798,759 | \$ 660,539 | \$ 536,661 | | |
| Expenses | 1,335,608 | 1,218,383 | 1,112,664 | | |
| Surplus (Deficit) | \$ (536,849) | \$ (557,844) | \$ (576,003) | | |

* - Waterleaf began operations on October 3, 2011, FY2012 results are for 9 months.

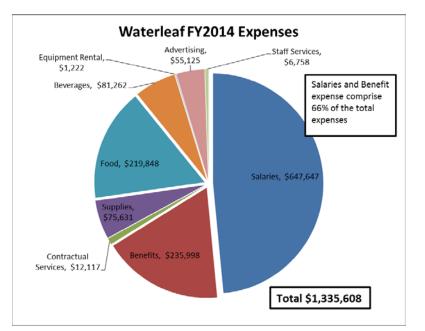
Gross Margin FY2014 vs FY2013:

| | Fiscal Year 2014 | | | | | | | | |
|----------------|----------------------|----|---------|-------|---------|--|--|--|--|
| | Food | | Liquor | Total | | | | | |
| Sales | \$ 562,478 | \$ | 236,281 | \$ | 798,759 | | | | |
| Cost of Sales | 239,891 | | 72,263 | | 312,154 | | | | |
| Gross Margin | \$ 322,587 | \$ | 164,018 | \$ | 486,605 | | | | |
| Gross Margin % | 57% | | 69% | | 61% | | | | |

| | Fiscal Year 2013 | | | | | | | | |
|----------------|----------------------|----|---------|-------|---------|--|--|--|--|
| | Food | | Liquor | Total | | | | | |
| Sales | \$ 473,467 | \$ | 187,072 | \$ | 660,539 | | | | |
| Cost of Sales | 242,073 | | 65,160 | | 307,233 | | | | |
| Gross Margin | \$ 231,394 | \$ | 121,912 | \$ | 353,306 | | | | |
| Gross Margin % | 49% | | 65% | | 53% | | | | |



- Revenues have been slowly trending up since the opening. Results were adversely impacted by the closure of the MAC in October 2012 through January 2014 for renovations.
- The menu, advertising signage, and labor model have been reworked to improve revenues and reduce costs.
- Alcoholic beverages account for nearly 30% of Waterleaf's revenues and have a gross margin of 69%.

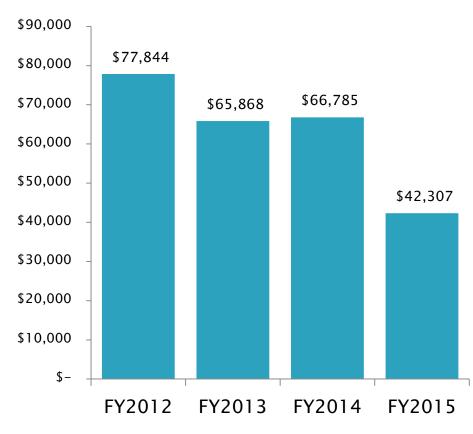




Financial results are improving—Revenues are 52% higher than prior year.

| | | | D | ate Re | Results | | | | | |
|-------------|------------|--------------|-------------|---------|-----------------|--------------|-------------|--------|------------|----------|
| | | F | Y2015 | | FY2014 | | | Varia | | ince |
| Revenues \$ | | | 536,9 | 75 | \$ | 351,23 | 4 | \$ | 18 | 85,741 |
| Expenses | | | 753,3 | 606,306 | | | 6 | | (14 | 47,017 |
| Surplus (I | \$ | \$ (216,348) | | | (255,072) | | \$ | 38,724 | | |
| Inventor | y as of 12 | 2/31/14 | | | Wat | erleaf Sales | by Mo | nth | | |
| Food | \$ | 9,805 | | | - FV2012 Colore | July - Dece | | - 57 | M4E Calas | |
| Alcohol | | 36,740 | \$120,000 - | | FY2012 Sales | FY2013 Sales | FY2014 Sale | es Erz | 2015 Sales | |
| Total | \$ | 46,545 | \$100,000 - | | | _ | | | | |
| | | | \$80,000 - | | | | | | _ | |
| | | | \$60,000 - | | | | _ | | | _ |
| | | | \$40,000 - | | | | ╻║ | L. | ıł. | |
| | | | \$20,000 - | | | | | | | |
| | | | \$ | July | August | September | October | n Ne | ovember | December |

Alcohol Purchases





Purchases by Vendor, FY2012-FY2015:

| Vendor | Amount | | | |
|-----------------------------|--------|------------|--|--|
| Heritage Wine Cellars, Inc. | \$ | 70,912.72 | | |
| Maverick Wine Co., LLC | | 46,386.96 | | |
| Fine Vines Llc | | 32,091.00 | | |
| Wirtz Beverage Illinois | | 37,252.26 | | |
| Vintage Wines | | 19,453.98 | | |
| Winebow | | 13,888.02 | | |
| Southern Wine & Spirits | | 13,446.76 | | |
| Cream Wine Company, LLC | | 8,119.33 | | |
| Tenzing Wine | | 4,022.00 | | |
| H2Vino, LLC | | 2,524.00 | | |
| Sabaca Beverage Group | | 1,321.22 | | |
| Novovino Wine Co. Llc | | 1,147.00 | | |
| Wein - Bauer | | 860.10 | | |
| Eagle Eye | | 583.08 | | |
| T Elenteny Holdings, LLC | | 384.00 | | |
| WOODLAND DIRECT | | 218.00 | | |
| Binny's Beverage Depot | | 193.81 | | |
| Total | \$ | 252,804.24 | | |
| | | | | |

Alcohol Inventory Balance at 12/31/14: \$36,740

Chaparral Fitness Center – Opened January, 2014



- > 11,000 square foot fitness floor
- 40,000 square foot arena/indoor track
- 8 lane, 25 yard lap pool
- Newly renovated locker rooms

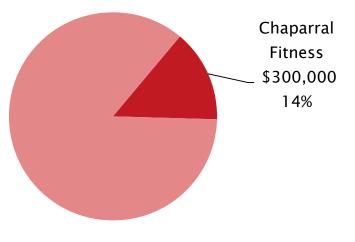
- 23 commercial treadmills
- 15 variable motion ellipticals
- State-of-the-art Cybex Arc Trainers, bikes, stair climbers, rowers
- Weight machines & free weights

Chaparral Fitness Center



- By the students, for the students
 - Starting with the Fall 2014 semester, the student activity fee was increased by \$1.00 to support free memberships for all full-time students.
 - \$300,000 of revenue from the student activity fee is allocated to Chaparral Fitness to support operating costs.

FY2015 Budgeted Student Activity Fee Revenue



Chaparral Fitness Center

- Memberships for College staff -\$240/annually
 - Can be fully reimbursed by College
- Community memberships are available to residents of District 502:
 - Community: \$396 annually
 - Senior Citizen: \$288 annually
- Currently employs:
 - 10 part-time trainers,
 - Student workers,
 - 1 part-time administrative assistant,
 - 1 manager



COD Employees 192 8% Community 189 8% Community 189

> *Students as of 12/1/14, Employees & Community as of 1/6/15

Total Active Members

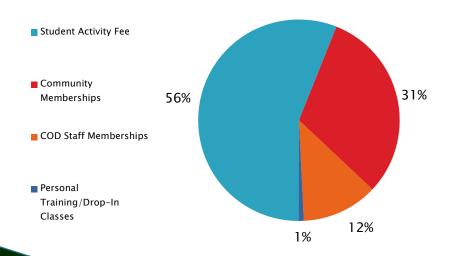
Chaparral Fitness Center



Financial Results

| | As of 12/31/14 | |
|-------------------|------------------|--------------------|
| | FY2015 | FY2014* |
| Revenues | \$ 198,044 | \$ 69,476 |
| Expenses | 126,769 | 104,604 |
| Surplus (Deficit) | <u>\$ 71,275</u> | <u>\$ (35,128)</u> |

Cumulative Revenues Since Opening - \$267,520



*FY2014 open for 6 months

- For the first half of FY2015, Chaparral Fitness is operating at a surplus of \$71,275.
- Over 50% of the revenues come from the student activity fee, followed by community memberships at 31%.
- The largest component of operating costs is for salaries.
 - Salaries & Benefits make up 96% of total costs.

Food Service

Food Service is composed of the cafeteria operation, on-campus dining venues, and vending machines, all aimed at providing good quality foods and beverages at reasonable prices.

- Sodexo SUBUL STARBUCKS Chick-files
- Offers a wide variety of retail food options including vegan, vegetarian, and gluten-free products to cater to students, visitors, and community members.
- Operates several popular dining venues on campus including Subway, Starbucks, Einstein Bros Bagels, and Chick-Fil-A.
- Provides job and internship opportunities and hires students for a variety of special events.
- Supports the local community by collecting for the Northern Illinois Food Bank.

Pepsi-Cola

- > Provides a variety of beverage vending choices on campus and at the regional centers.
- Donates to the College in support of athletic programs, sustainability/campus initiatives, and the annual Culinary/Hospitality fundraising dinner.

Ace Coffee Bar

 Provides state-of-the-art food and coffee vending machines on campus and at the regional centers.



Food Service

College of DuPage Food Service Financial Results FY2008 through FY2014

| | FY2014 |] | FY2013 | 1 | FY2012 |] | FY2011 | FY2010 | | FY2009 | | FY2008 | |
|-----------------------|---------------|----|---------|----|---------|----|---------|--------|---------|--------|---------|--------|---------|
| Ace Coffee Bar | \$ 51,948 | \$ | 45,907 | \$ | 45,987 | \$ | 47,188 | \$ | 54,508 | \$ | 65,750 | \$ | 65,625 |
| Pepsi-Cola | 137,697 | | 133,672 | | 127,346 | | 125,180 | | 208,348 | | 230,000 | | 230,000 |
| Sodexo | 20,000 | | 30 | | 2,693 | | 53,647 | | 48,861 | | 48,863 | | 37,700 |
| Total Revenues | 209,645 | | 179,609 | | 176,026 | | 226,015 | | 311,717 | | 344,613 | | 333,325 |
| Expenses | 42,168 | | 17,254 | | 34,644 | | 13,216 | | 22,662 | | 108,494 | | 75,261 |
| Surplus (Deficit) | \$ 167,477 | \$ | 162,355 | \$ | 141,382 | \$ | 212,799 | \$ | 289,055 | \$ | 236,119 | \$ | 258,064 |

- > The Food Service unit has always operated at a surplus. In FY2014, the College received \$167,477 from its operations.
- In FY2012, Chartwells terminated its contract with the College, and Sodexo began managing the Food Service operations. Although profitability has decreased, Sodexo has brought several national brand concepts on campus which have been very popular with students. In FY2014, the College renegotiated its contract with Sodexo and currently receives an annual \$20,000 gift for its continued partnership.
- In FY2010, the vending services contractor changed from Aramark to Ace Coffee Bar. Ace provided the College with a 2.3% sales commission increase over its predecessor on all food and hot beverage products sold through 2014. Although vending machine sales have decreased, the College is in the process of renewing its contract with Ace and will receive an additional 0.9% commission increase on all products sold beginning January 2015.
- Beverage vending revenues have decreased since FY2009 as a result of a contract renegotiation with Pepsi-Cola in early 2010 which eliminated the annual minimum commission guarantee and reduced the annual sponsorship contribution. The College currently receives monthly sales commissions based on the number of cases sold, in addition to a per case sold rebate at the end of each year. Pepsi also provided the College with a \$50,000 annual sponsorship fee through 2014. Per the Board-approved contract, the College will receive a \$51,000 annual sponsorship beginning in 2015.

Food Service

Financial Results Year-to-Date December

| | FY2015 |] | FY2014 |
|-----------------------|--------------|----|---------|
| Ace Coffee Bar | \$ 21,439 | \$ | 24,238 |
| Pepsi-Cola | 29,416 | | 80,716 |
| Sodexo | 20,000 | | |
| Total Revenues | 70,855 | | 104,954 |
| | | | |
| Expenses | 2,364 | | 4,837 |
| Surplus (Deficit) | \$ 68,491 | \$ | 100,117 |







Summary of Compensation Terms

Sodexo

\$20,000 annual gift plus a 50%
 profit split over a 5% gross margin

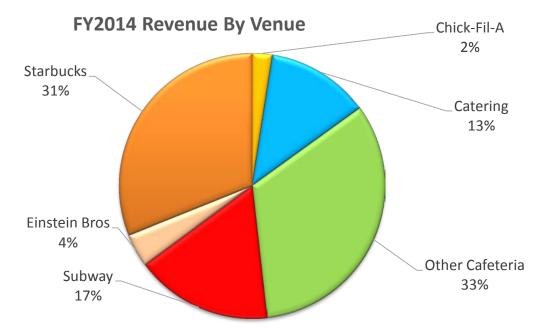
Pepsi-Cola

 10%-45% commission per case sold, a \$2.00 per case sold annual rebate, plus a \$50,000 sponsorship fee paid annually (\$51,000 beginning 2015)

Ace Coffee Bar

 25.6% commission on all food, hot beverages, and dairy products sold (26.5% beginning 2015)

Food Service Analysis of FY2014 Sodexo Sales



- Starbucks accounted for the majority of national brand sales at 31% in FY2014. As of December FY2015, Starbucks also accounted for 31% of total Sodexo sales.
- Chick-Fil-A opened on April 22, 2014, and accounted for 2% of FY2014 sales. As of December FY2015, Chick-Fil-A accounted for 15% of total Sodexo sales.
- Einstein Bros Bagels re-opened on January 15, 2014, and accounted for 4% of FY2014 sales. As of December FY2015, Einstein Bros Bagels accounted for 7% of total Sodexo sales.
- Although these venues are very popular, the College's profitability is diminished through royalties that are paid to the brands.

Bookstore

The objectives of the Bookstore operation and services are to support the College Philosophy and Mission by providing the College community with the optimum range of merchandise, services, and pricing expected from a quality academic bookstore.

▶ Follett Higher Education Group ●follett

- Serves the needs of COD students by providing textbooks, computer products, supplies and other related academic materials necessary for course studies.
- Offers a textbook rental and buy-back program.
- Provides the College with an annual \$10,000 textbook scholarship managed by Financial Aid.
- Donates the top seventy-five selling book titles to the Library for student use each year.
- Sells premium branded clothing products and College of DuPage imprinted apparel.



Bookstore

• FY2014 revenues are slightly lower due to a change in how revenues are paid to the bookstore under the new agreement (percent of sales by month instead of flat monthly amount).

| | FY2014 | FY2013 | FY2012 | FY2011 | FY2010 | FY2009 |] | FY2008 |
|-------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|----|---------|
| Revenues | \$ 1,039,265 | \$ 1,176,945 | \$ 1,118,558 | \$ 1,114,289 | \$ 1,584,230 | \$ 1,006,692 | \$ | 926,332 |
| Expenses | 11,919 | 10,453 | 10,599 | 9,724 | 9,363 | 13,455 | | 4,322 |
| Surplus (Deficit) | \$ 1,027,346 | \$ 1,166,492 | \$ 1,107,959 | \$ 1,104,565 | \$ 1,574,866 | \$ 993,237 | \$ | 922,009 |

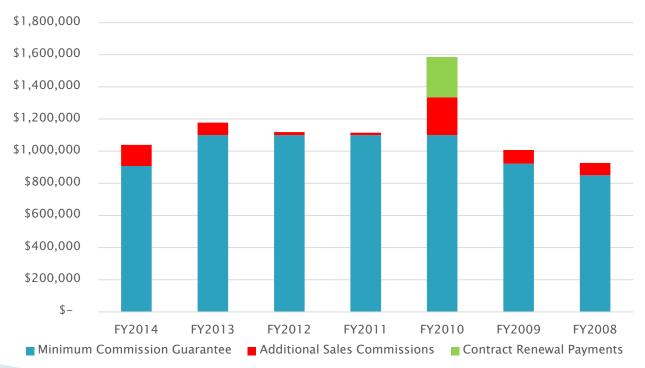
- Since 2009, Follett has guaranteed the College an annual minimum of \$1.1 million in revenue (based on the contract year beginning in March).
- Revenues have remained consistent due to the commission guarantee but decreased beginning in FY2011 due to the introduction of the textbook rental program which resulted in approximately 50% less commissions generated on rentals versus textbook purchases.
- FY2010 revenues were significantly higher than any other fiscal year, as the College received a onetime \$250,000 contract renewal payment for the successful execution of the 2009 agreement. In addition, the College received commissions at a higher percentage rate compared to the terms of the 2003 agreement due to higher bookstore sales.
- FY2014 revenues were below average from March through June, as the 2014 agreement eliminated the fixed monthly payments to the College. The College still receives a \$1.1 million annual commission guarantee but is now paid based on gross monthly bookstore revenues.



Bookstore FY2008 – FY2014 Total Revenues

| | FY2014 | FY2013 | FY2012 | FY2011 | FY2010 | FY2009 | FY2008 |
|------------------------------|-----------------|-------------|-----------------|-----------------|-----------------|-----------------|---------------|
| Minimum Commission Guarantee | \$ 907,355 | \$1,100,000 | \$ 1,100,000 | \$ 1,100,000 | \$ 1,100,000 | \$ 922,917 | \$ 850,000 |
| Additional Sales Commissions | 131,910 | 76,945 | 18,558 | 14,289 | 234,230 | 83,775 | 76,332 |
| Contract Renewal Payments | - | - | - | - | 250,000 | - | - |
| | \$ 1,039,265 | \$1,176,945 | \$ 1,118,558 | \$ 1,114,289 | \$ 1,584,230 | \$ 1,006,692 | \$ 926,332 |

FY2008 - FY2014 Revenue Distribution



College of DuPage

WDCB 90.9 FM Radio Station



- WDCB 90.9 FM is a listener-supported public radio station serving Chicagoland since 1977. The station airs more than 125 hours of jazz weekly and is widely-acknowledged as "Chicago's Jazz Station." The station also provides blues and folk/Americana music, and local news. WDCB also hosts and sponsors numerous concerts throughout the year, as well as other free programming at College of DuPage and at venues throughout the Chicagoland area.
- More than 180,000 listeners tune into WDCB weekly.
- For the past five years, the Chicago Music Awards has nominated WDCB for its "Most Popular College/Community Music Radio" category, and WDCB has won the honor twice.
- In FY2013, as part of the College's ongoing capital construction and renovation projects, a new facility was constructed to broadcast its programs from within the Student Resource Center (SRC). The cost of the new facility and the equipment purchased totaled \$1,210,376, and was recorded as revenue in the station's audited financial statements.



WDCB Radio Station

Historical Trend FY2008 through FY2014 (in Thousands)



- WDCB has always operated at a loss.
- Since FY2008, COD's financial support has decreased from \$881,000 to \$571,000 in FY2014.
- Through better management and streamlining operating costs, WDCB's operating loss has been reduced from \$745,000 in FY2008 to \$363,000 in FY2014.

| | FY2014 FY2013 (Note 1) | | FY2012 | FY2011 | FY2010 | FY2009 | FY2008 | |
|--|------------------------|---------|---------|---------|---------|---------|---------|--|
| Revenues* | \$1,867 | \$2,083 | \$2,043 | \$2,115 | \$2,366 | \$2,298 | \$2,346 | |
| Expenses | 1,659 | 1,912 | 1,816 | 1,950 | 2,126 | 2,118 | 2,210 | |
| Surplus (Deficit) | \$208 | \$101 | \$227 | \$165 | \$240 | \$180 | \$136 | |
| Less: COD Support | 571 | 702 | 685 | 753 | 924 | 872 | 881 | |
| Surplus (Deficit) without COD Support | \$(363) | \$(531) | \$(458) | \$(588) | \$(684) | \$(692) | \$(745) | |

- *Revenues above include COD Support.
- Note 1 FY2013 revenue of \$2,083,122 in the chart above excludes the College's capital contribution revenue of \$1,210,376, for the renovation of the radio station facilities.

WDCB Radio Station

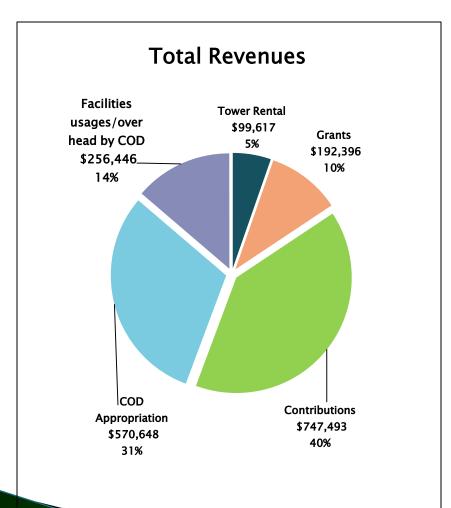


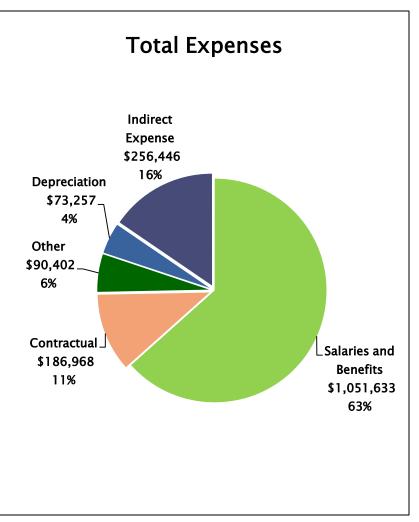
| | FY2014 | FY2013 | FY2012 | FY2011 | FY2010 | FY2009 | FY2008 |
|-------------------------------|-------------|-------------|------------------|-------------|-------------|-------------|-------------|
| Tower Rental | \$99,617 | \$101,680 | \$108,790 | \$- | \$- | \$- | Ś- |
| Fundraising (Contributions) | 747,493 | 768,592 | 703,480 | 782,608 | 896,725 | 887,920 | 870,610 |
| Subtotal for Tower Rental and | | | | · · · · | · · · · | · · · · · | |
| Fundraising Revenues | 847,110 | 870,272 | 812,270 | 782,608 | 896,725 | 887,920 | 870,610 |
| Grants | 192,396 | 195,155 | 235 <i>,</i> 855 | 202,753 | 245,569 | 226,007 | 220,469 |
| COD Support | 570,648 | 701,603 | 685,029 | 752,921 | 923,738 | 872,756 | 881,535 |
| Facilities usage/Overhead | | | | | | | |
| provided by COD | 256,446 | 316,092 | 309,933 | 376,511 | 300,415 | 311,741 | 373,461 |
| Total Revenue before Capital | | | | | | | |
| Contributions | 1,866,600 | 2,083,122 | 2,043,087 | 2,114,793 | 2,366,447 | 2,298,424 | 2,346,075 |
| Capital Contributions | - | 1,210,376 | - | - | - | - | - |
| Total Radio Station | \$1,866,600 | \$3,293,498 | \$2,043,087 | \$2,114,793 | \$2,366,447 | \$2,298,424 | \$2,346,075 |

- Tower rental includes income from five cell phone companies for renting space on the radio tower.
- Contributions revenue decreased from FY2010 to FY2011 and FY2012 due to lower membership renewals.
- Grants revenue fluctuates every year based on grant agencies funding availability. In FY2010, the revenue increased due to an additional award of \$34,000.
- Revenues from external sources have remained constant since FY2008. The decline in FY2014 revenues reflect the lower COD Support.

WDCB Radio Station FY2014 Revenues and Expenses Breakout







WDCB Radio Station FY2015 as of December 31, 2014



| | Year to Date, December 31 | | | | | | | | | | | |
|--|---------------------------|-------------|------------------|--------------------------------------|----------------------------------|--|--|--|--|--|--|--|
| | FY2015 | FY2014 | FY2015 Budget | Prior Year Variance Fav / (Unfav) | Budget Variance Fav / (Unfav) | | | | | | | |
| Revenues* | \$979,248 | \$946,023 | \$1,136,903 | \$33,225 | \$(157,655) | | | | | | | |
| Expenses | 822,459 | 830,665 | 1,007,594 | 8,206 | 185,135 | | | | | | | |
| Surplus (Deficit) | \$156,789 | \$115,359 | \$129,309 | \$41,431 | \$27,480 | | | | | | | |
| Less: COD Support | (272,978) | (287,359) | (340,286) | 14,781 | 67,308 | | | | | | | |
| Surplus (Deficit) without COD Support | \$(116,189) | \$(172,401) | \$(210,977) | \$56,212 | \$94,788 | | | | | | | |

For the first 6 months of the year, WDCB lost \$116,189; this compares favorably to prior year loss of \$172,401, and the budget loss of \$210,977.

- *Revenues above include COD Support.
- Revenues increased in FY2015 due to higher tower rental revenue from the addition of two more leases, increased donations and higher underwriting (advertising) revenue. This increase in revenue led to a reduction in the operating loss compared to last year.