

9/11/2013

CITY OF CENTRALIA  
222 S POPLAR  
CENTRALIA, IL 62801  
618-533-7625

Page 1

P U R C H A S E O R D E R

VENDOR #: 01-05926

PO NUMBER: 13-2214

ISSUED TO:

CHARTER COMMUNICATIONS  
PO BOX 790086  
ST LOUIS, MO 63179-0086

SHIP TO:

CITY OF CENTRALIA  
222 S POPLAR  
CENTRALIA IL 62801

DEPARTMENT: CLERK

ORDERED BY: TANYA

UNITS	DESCRIPTION	G/L ACCOUNT	PRICE	AMOUNT
1.00	WATER DEPT	30 -5-31-2-0-299	OTHER SERVICES	65.00
1.00	RECREATION DEPT	03 -5-02-0-0-203	UTILITIES	6.69
1.00	PUBLIC WORKS DEPT	40 -5-41-3-0-203	UTILITIES	54.99
1.00	FIRE DEPT	01 -5-16-0-0-203	UTILITIES	107.24
1.00	POLICE DEPT	01 -5-15-0-0-208	TELEPHONE	109.69
1.00	RECREATION DEPT	03 -5-02-0-0-203	UTILITIES	104.76

\*\*\* TOTAL \*\*\* 448.37

Confirmed by: DAN RAMEY, CITY MANAGER

DATE: \_\_\_\_\_

DEPARTMENT HEAD: \_\_\_\_\_

DATE: \_\_\_\_\_

CHECK NO: 52240 TAX EXEMPT # E9994-5721-06

DATE: 9/23/13



\*0000163

8413 EXCELSIOR DR 120 MADISON WI 53717-1970  
8622 3240 ZO RP 01 09022013 NNNNNYNN

CONTROL ACCOUNT  
CITY OF CENTRALIA  
222 S POPLAR ST  
CENTRALIA IL 62801-3524



### Account Information

Thank you for choosing Charter. We appreciate your prompt payment and value you as a customer.

Security Code: 7491

13-2214

### Statement of Service

September 01, 2013

#### City Of Centralia

Account no. **8345 72 680 0000033**

Phone Number **(618) 533-7634**

222 S Poplar St  
Control Account  
Centralia IL 62801

Contact us  
online at [www.CharterBusiness.com](http://www.CharterBusiness.com)  
Customer Service 800-314-7195  
24 hours/day - 7 days/week



### Summary *Details on following pages*

Previous Balance	\$445.03
Payments Received	-445.03
<b>Remaining Balance</b>	<b>\$0.00</b>
Charter Business Services	448.37
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<b>Total due by 09/29/13</b>	<b>\$448.37</b>

Visit us on the web at [www.Charter-Business.com](http://www.Charter-Business.com)



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Video Closed Captioning Issues - For Closed Captioning Concerns, Call 1-888-get Charter (888-438-2427), Fax Issues To 1-864-297-2236, Or Email [Priorityescalationteam@chartercom.com](mailto:Priorityescalationteam@chartercom.com). Send Written Complaints Via Us Mail To Michael Henry, Executive Escalation Manager, 2 Digital Place, Simpsonville, SC 29681 Or Contact Him Directly At 1-864-297-2248.

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### Charge Details

Previous Balance	\$445.03
Aug 30 Payment - Thank You	-445.03

### CICEROOT

#### CENTRALIA WATER DEPT

2219 OLD ROUTE 51 S

CENTRALIA, IL 62801

Account Number: 8345720100124700

Security Code: 8046

### Monthly Charges

Date	Description	Quantity	Amount
Sep 01 - Sep 30	CB Basic TV	1	0.00
Sep 01 - Sep 30	CB Expanded Basic TV	1	0.00
Sep 01 - Sep 30	CB Internet-essentials30	1	55.00
Sep 01 - Sep 30	CB Static IP	1	10.00

Monthly Charges Subtotal \$65.00

Total for Account 8345720100124700

\$65.00

### CITY OF CENTRALIA - DEPT

1700 S PERRINE AVE

MAIN SHED

CENTRALIA, IL 62801-4973

Account Number: 8345720100225218

Security Code: 4281

### Monthly Charges

Date	Description	Quantity	Amount
Aug 14 - Sep 13	CB Basic TV	1	5.49

Monthly Charges Subtotal \$5.49

### One Time Charges

Date	Description	Quantity	Amount
Aug 09	Service Visit No Charge	1	0.00

One Time Charges Subtotal \$0.00

### Taxes and Fees

Description	Amount
Broadcast TV Surcharge	0.80
FCC Admin Fee	0.02
Franchise Fee	0.33
Franchise Fee	0.05

Taxes and Fees Subtotal \$1.20

Total for Account 8345720100225218

\$6.69

### CITY OF CENTRALIA - PUBLIC WORKS

114 E 5TH ST

BUSINESS ACCOUNT

CENTRALIA, IL 62801-4249

Account Number: 8345720100225234

Security Code: 2852

### Monthly Charges

Date	Description	Quantity	Amount
Aug 12 - Sep 11	CB Internet-5m/512k	1	54.99

Monthly Charges Subtotal \$54.99

Total for Account 8345720100225234

\$54.99

### CITY OF CENTRALIA FIRE DEPARTMENT

1150 W BROADWAY

CENTRALIA, IL 62801

Account Number: 8345720100228485

Security Code: 6236

### Monthly Charges

Date	Description	Quantity	Amount
Aug 20 - Sep 19	CB Basic TV	1	21.59
Aug 20 - Sep 19	CB Expanded Basic TV	1	10.80
Aug 20 - Sep 19	CB Internet-essentials20	1	71.99
Aug 20 - Sep 19	Essentials20 Value Add	1	0.00

Monthly Charges Subtotal \$104.38

### Taxes and Fees

Description	Amount
Broadcast TV Surcharge	0.80
Franchise Fee	0.05
FCC Admin Fee	0.04
Franchise Fee	1.97

Taxes and Fees Subtotal \$2.86

Total for Account 8345720100228485

\$107.24

### CITY OF CENTRALIA-POLICE

222 S POPLAR ST

DUAL

CENTRALIA, IL 62801-3524

Account Number: 8345720100231109

Security Code: 6346

### Monthly Charges

Date	Description	Quantity	Amount
Sep 01 - Sep 30	CB Basic TV	1	19.99
Sep 01 - Sep 30	CB Expanded Basic TV	1	10.00
Sep 01 - Sep 30	CB Internet-essentials20	1	71.99
Sep 01 - Sep 30	Essentials20 Value Add	1	0.00
Sep 01 - Sep 30	CB Static IP	1	5.00

Monthly Charges Subtotal \$106.98

### Taxes and Fees

Description	Amount
Broadcast TV Surcharge	0.80
Franchise Fee	0.05
FCC Admin Fee	0.04
Franchise Fee	1.82
<b>Taxes and Fees Subtotal</b>	<b>\$2.71</b>

Total for Account 8345720100231109

\$109.69

### CITY OF CENTRALIA - DEPT OF RECREATION

1700 S PERRINE AVE

CONCESSIONS

CENTRALIA, IL 62801-4973

Account Number: 8345720100232529

Security Code: 8223

### Monthly Charges

Date	Description	Quantity	Amount
Aug 14 - Sep 13	Basic Service	1	15.29
Aug 14 - Sep 13	MTA Lease Charge	1	0.60
Aug 14 - Sep 13	No International Call	1	0.00
Aug 14 - Sep 13	CB Internet-5m/512k	1	54.99
Aug 14 - Sep 13	Bus Unld Interstate	1	8.33
Aug 14 - Sep 13	Bus Unld Intrastate	1	8.66
<b>Monthly Charges Subtotal</b>			<b>\$87.87</b>

### Partial Month Charges

Date	Description	Quantity	Amount
Aug 30 - Sep 13	CB Basic TV	1	2.65
<b>Partial Month Charges Subtotal</b>			<b>\$2.65</b>

### Taxes and Fees

Description	Amount
Line Access	6.50
Federal Excise Tax	0.66
State PUC Fee	0.03
State TRS Surcharge	0.09
IL Telecom Infrastructure Maint Fee	0.19
County E911 Surcharge	1.25
Federal Universal Service Fund	2.28
IL Telecom Tax	2.72
Regulatory Cost Fee	0.36
Franchise Fee	0.16
<b>Taxes and Fees Subtotal</b>	<b>\$14.24</b>

Total for Account 8345720100232529

\$104.76

CICEROOT SUBTOTAL 6 Account(s)

\$448.37

Total for Control Account: CICE7634

\$448.37

Total Accounts: 6

**Total due by 09/29/13**
**\$448.37**




## BILLING INFORMATION

**Tax and Fee Notice** – This statement reflects the current taxes and fees for your area, visit [www.charter.com/taxesandfees](http://www.charter.com/taxesandfees) for more information. For additional details, please see the standard terms and conditions for our service located at [www.charter.com](http://www.charter.com).

**Billing Practices** – The first bill you receive extends from the first day of service through the first full billing cycle. Future service will be billed one month in advance. Charges for Pay-per-view and OnDemand will appear on the billing statement following your order.

### Authorization to Convert your Check to an Electronic Funds

**Transfer Debit** – By sending your check to us, you authorize us to send the information from your check electronically to your bank for payment. Your bank account will be debited in the amount of your check as early as the same day we receive your payment. Your original check will be destroyed once processed, and you will not receive your cancelled check back. If we cannot post the transaction electronically, you authorize us to present an image copy of your check for payment. If you do not wish to participate in this check conversion program or have further questions please call 888-254-9269 between the hours of 7:00 AM to 7:00 PM CST, Monday through Friday.

**Past Due Fee / Late Fee Reminder** – A late fee will be assessed for past due charges for service.

**Timely Payment** – If your payment is not received by the next billing statement, your account is subject to interruption of service. Addressable equipment may be rendered non-functional prior to termination. You are subject to an addressable change of service charge to reinstate your digital channels and Internet service when function is restored.

**Insufficient Funds Payment Policy** – Charter may charge an insufficient funds processing fee for all returned checks and bankcard charge-backs. If your check, bankcard (debit or credit) charge, or other instrument or electronic transfer transaction used to pay us is dishonored, refused or returned for any reason, we may electronically debit your account for the payment, plus an insufficient funds processing fee as set forth in your terms of service or on your Video Services rate card (up to the amount allowable by law and any applicable sales tax). Your bank account may be debited as early as the same day payment is dishonored, refused or returned. If your bank account is not debited, the returned check amount (plus fee) must be replaced by cash, cashier's check or money order.

**Music Rights Fees** – In all cases, you are responsible for and must secure any music rights and/or pay applicable fees required by the American Society of Composers, Authors & Publishers ('ASCAP'), Broadcast Music, Inc. ('BMI') and SESAC, Inc. ('SESAC') or their respective successors, and any other entity, or governmental authority from which a license is necessary in connection with your retransmission, distribution, performance or other such use of Charter's services.

**Statements with Zero or Credit Balances** – Customers with a zero or credit balance on their bill will not receive a paper statement.

**Video Closed Captioning Issues** – For closed captioning concerns, call 888 GET CHARTER (888-438-2427), or email [PriorityEscalationTeam@chartercom.com](mailto:PriorityEscalationTeam@chartercom.com). Send written complaints via US Mail to Executive Escalation Manager, 2 Digital Place, Simpsonville, SC 29681.

**Complaint Procedures** – If you disagree with your charges, you have 30 days from the billing date to register a complaint. Charter will provide an initial response within 3 days and a written response, if necessary, within 15 days. You will have 10 days to respond to our written response. During the entire period, we will not terminate service provided you pay the undisputed portion of your bill.

**Charter Phone Provider** – Charter Advanced Services (IL), LLC

**Telephone Taxes** – Include sales, excise and user taxes that we are required by law to bill customers. These taxes may change without notice. For more information, visit [www.charter.com/taxesandfees](http://www.charter.com/taxesandfees).

**Telephone Fees and Charges** – These include charges, to recover or defray government fees imposed on Charter, and certain other costs related to Charter's Phone service, including a Federal Universal Service Charge and, if applicable, a State Universal Service Charge to recover amounts Charter must pay to support affordable telephone service, and may include a state Telecommunications Relay Service Fee to support relay services for hearing and speech impaired customers. Please note that these charges are not taxes and are subject to change. For more information, visit [www.charter.com/taxesandfees](http://www.charter.com/taxesandfees).

